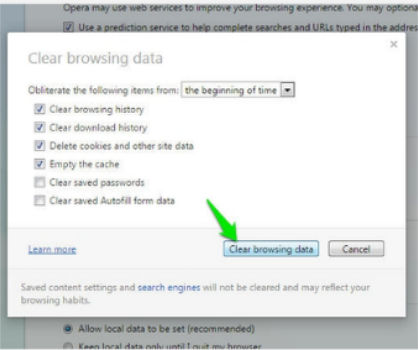


Tips to fix IIUM Students Wi-Fi

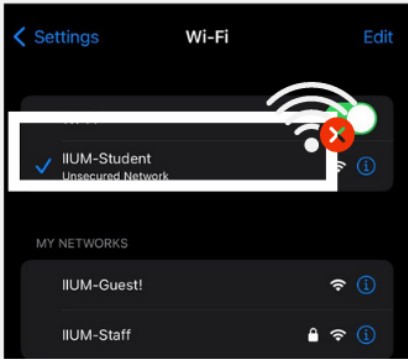
IIUM Student Wi-Fi not working? Here's how to fix the problems

INFORMATION TECHNOLOGY DIVISION
Connecting people with technology

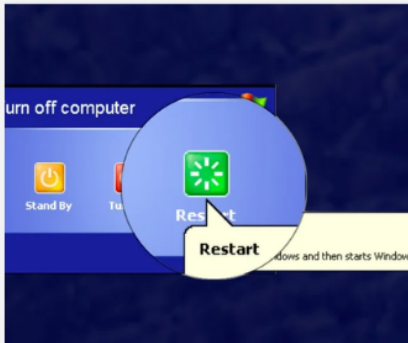
TIPS TO FIX YOUR IIUM STUDENT Wi-Fi



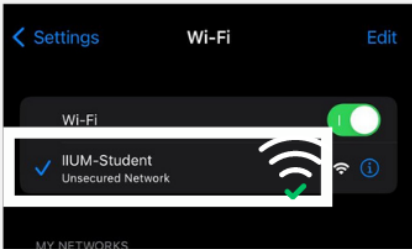
STEP 1:
USER CLEAR
BROWSER CACHE
& HISTORY



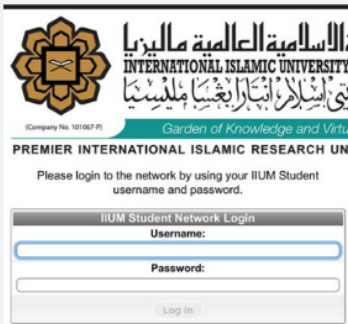
STEP 2:
FORGET SSID
IIUM-STUDENT



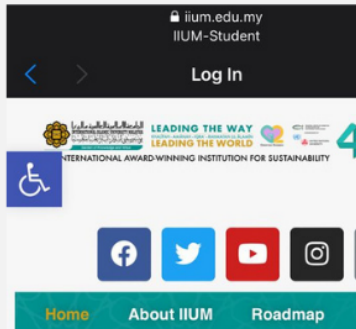
STEP 3:
RESTART
PC/LAPTOP/
PHONE/TAB



STEP 4:
RECONNECT WITH
SSID
IIUM-STUDENT



STEP 5:
FOLLOW THE
SEQUENCE



STEP 6:
USER CAN ACCESS
INTERNET

TIPS TO FIX YOUR IIUM STUDENT Wi-Fi

STEP 1: User clear browser cache & history

STEP 2: Forget SSID IIUM-STUDENT

STEP 3: Restart PC/Laptop/Phone/Tab

STEP 4: Reconnect with SSID IIUM-STUDENT

STEP 5: Follow the sequence

STEP 6: User can now access Internet

Revision #3

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Updated Fri, Sep 25, 2026 9:23 AM by MOHD FARISALHARISI BIN MOHD YAZIZ