

Trouble-shooting Microsoft Office Issues (Cannot Activate)

First of all, uninstall any other version of Microsoft Office from the pc/laptop. You can visit here for uninstall tool provided by Microsoft: <https://support.office.com/en-us/article/uninstall-office-from-a-pc-9dd49b83-264a-477a-8fcc-2fdf5dbf61d8>

Then login to www.office.com using your LIVE IIUM account and install the latest Microsoft Office 365 from the "Install Office" button.

After that, open MS Word and sign in using your LIVE IIUM email account for automatic activation.

Hope that helps. Thank you.

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