

What does “Connected, no internet” mean?

Q: Why does my device say “Connected, no internet”?

A:

This message means your device is successfully connected to the **Wi-Fi router**, but the router itself is **not connected to the internet**. Possible causes include:

- Issues with your **internet service provider (ISP)**
- Problems with the **modem or router**
- Temporary **network configuration errors**

Recommended Actions:

- Restart your modem and router
- Check if other devices have internet access
- Contact your ISP if the issue persists

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