

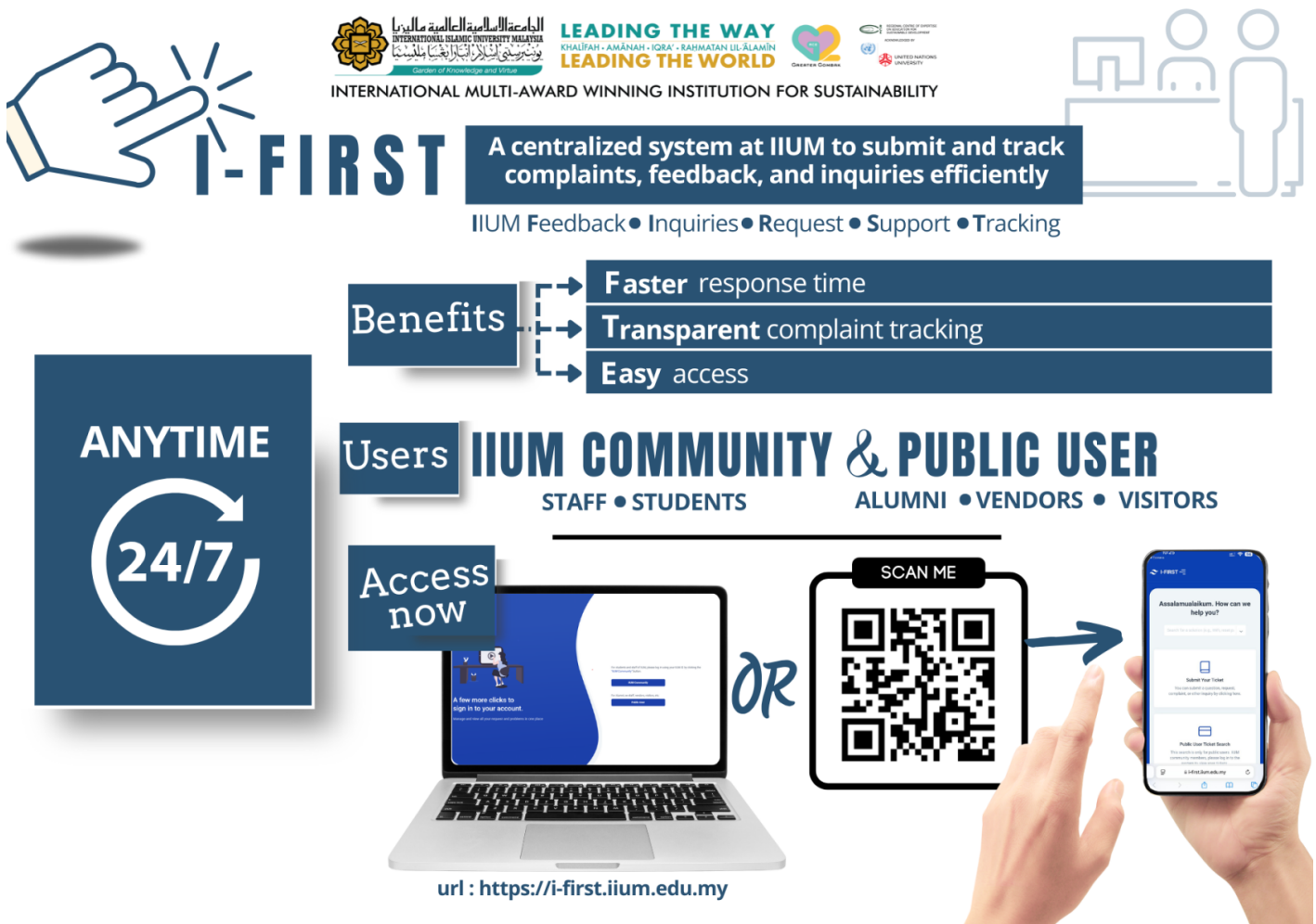
i-FIRST

- What is i-FIRST?

What is i-FIRST?

Q: What is i-FIRST?

A: A centralized system to submit/track complaints, feedback, or inquiries. Access via <https://i-first.iium.edu.my>.



The diagram illustrates the i-FIRST system, a centralized platform for submitting and tracking complaints, feedback, and inquiries at IIUM. It features a hand icon pointing to the 'i-FIRST' logo, which is accompanied by the university's name in Arabic and English, along with various award logos. A central box states: 'A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently'. Below this, it lists the system's functions: 'IIUM Feedback • Inquiries • Request • Support • Tracking'. A 'Benefits' section lists: 'Faster response time', 'Transparent complaint tracking', and 'Easy access'. A 'Users' section identifies the 'IIUM COMMUNITY & PUBLIC USER', including 'STAFF • STUDENTS' and 'ALUMNI • VENDORS • VISITORS'. A '24/7 ANYTIME' badge is shown. The bottom section shows two access methods: 'Access now' via a laptop displaying the website, or by scanning a QR code with a smartphone. The website URL is provided as [url : https://i-first.iium.edu.my](https://i-first.iium.edu.my).

INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY

LEADING THE WAY
KHAUFIAH • AMANAH • IGBRA' • RAHMATAN UL-ALAMIN
LEADING THE WORLD

i-FIRST

A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently

IIUM Feedback • Inquiries • Request • Support • Tracking

Benefits

- Faster response time
- Transparent complaint tracking
- Easy access

Users **IIUM COMMUNITY & PUBLIC USER**

STAFF • STUDENTS **ALUMNI • VENDORS • VISITORS**

ANYTIME 24/7

Access now

OR

SCAN ME

url : <https://i-first.iium.edu.my>