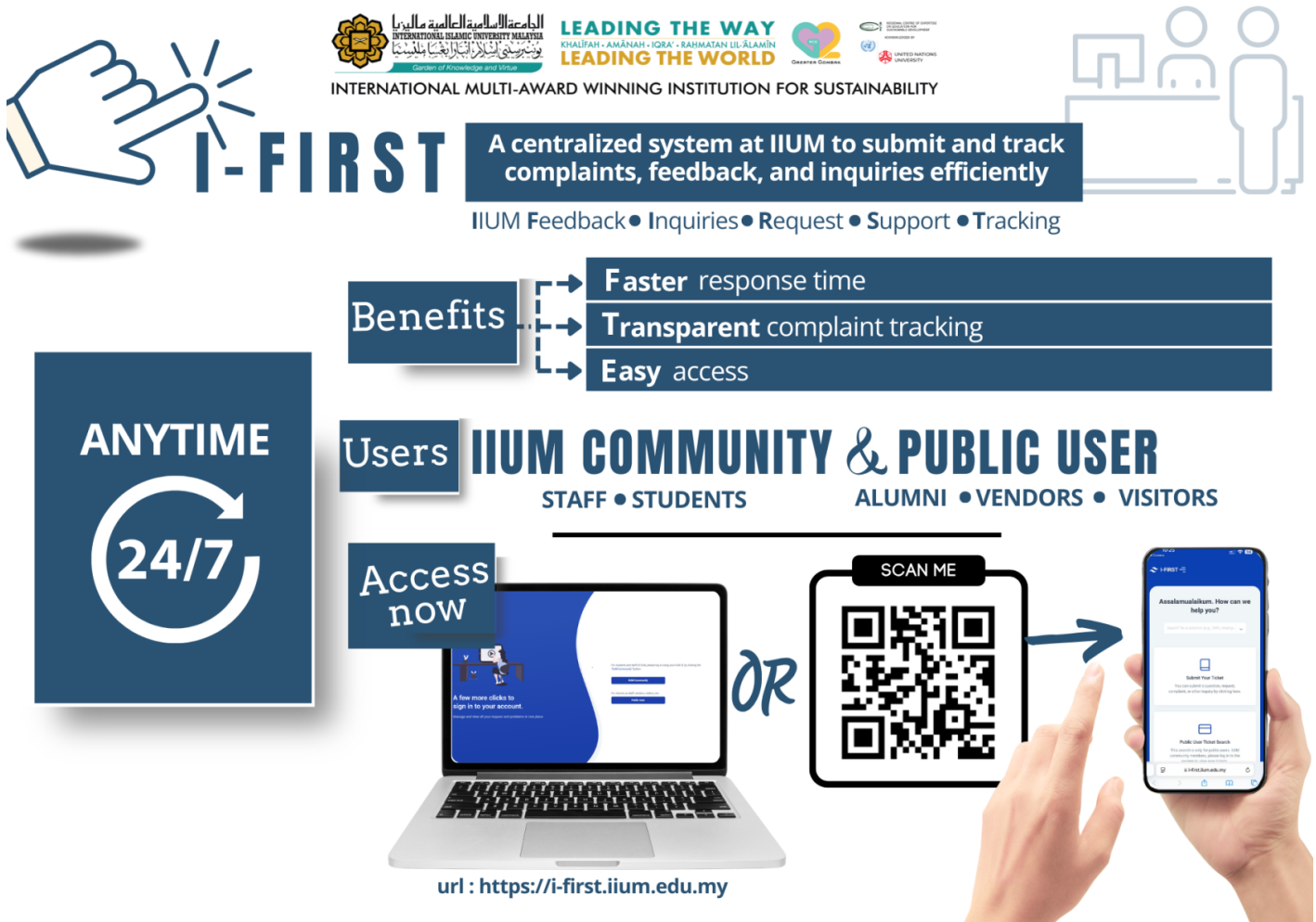


What is i-FIRST?

Q: What is i-FIRST?

A: A centralized system to submit/track complaints, feedback, or inquiries. Access via <https://i-first.iium.edu.my>.



The graphic illustrates the i-FIRST system as a centralized platform for submitting and tracking complaints, feedback, and inquiries. It features a hand icon pointing to the 'i-FIRST' logo, which is accompanied by the International Islamic University Malaysia (IIUM) logo and various accreditation logos including LEADING THE WAY, LEADING THE WORLD, and the United Nations University. The text 'INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY' is also present. A central box states: 'A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently'. Below this, a list of functions is provided: 'IIUM Feedback • Inquiries • Request • Support • Tracking'. A 'Benefits' section lists: 'Faster response time', 'Transparent complaint tracking', and 'Easy access'. A 'Users' section identifies the 'IIUM COMMUNITY & PUBLIC USER', including 'STAFF • STUDENTS' and 'ALUMNI • VENDORS • VISITORS'. A '24/7 ANYTIME' icon is shown. The bottom section shows a laptop with the URL 'url : <https://i-first.iium.edu.my>' and a QR code labeled 'SCAN ME' being scanned by a smartphone, with the word 'OR' between them.

INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY

i-FIRST

A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently

IIUM Feedback • Inquiries • Request • Support • Tracking

Benefits

- Faster response time
- Transparent complaint tracking
- Easy access

Users **IIUM COMMUNITY & PUBLIC USER**

STAFF • STUDENTS ALUMNI • VENDORS • VISITORS

Access now

url : <https://i-first.iium.edu.my>

SCAN ME

Revision #1

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