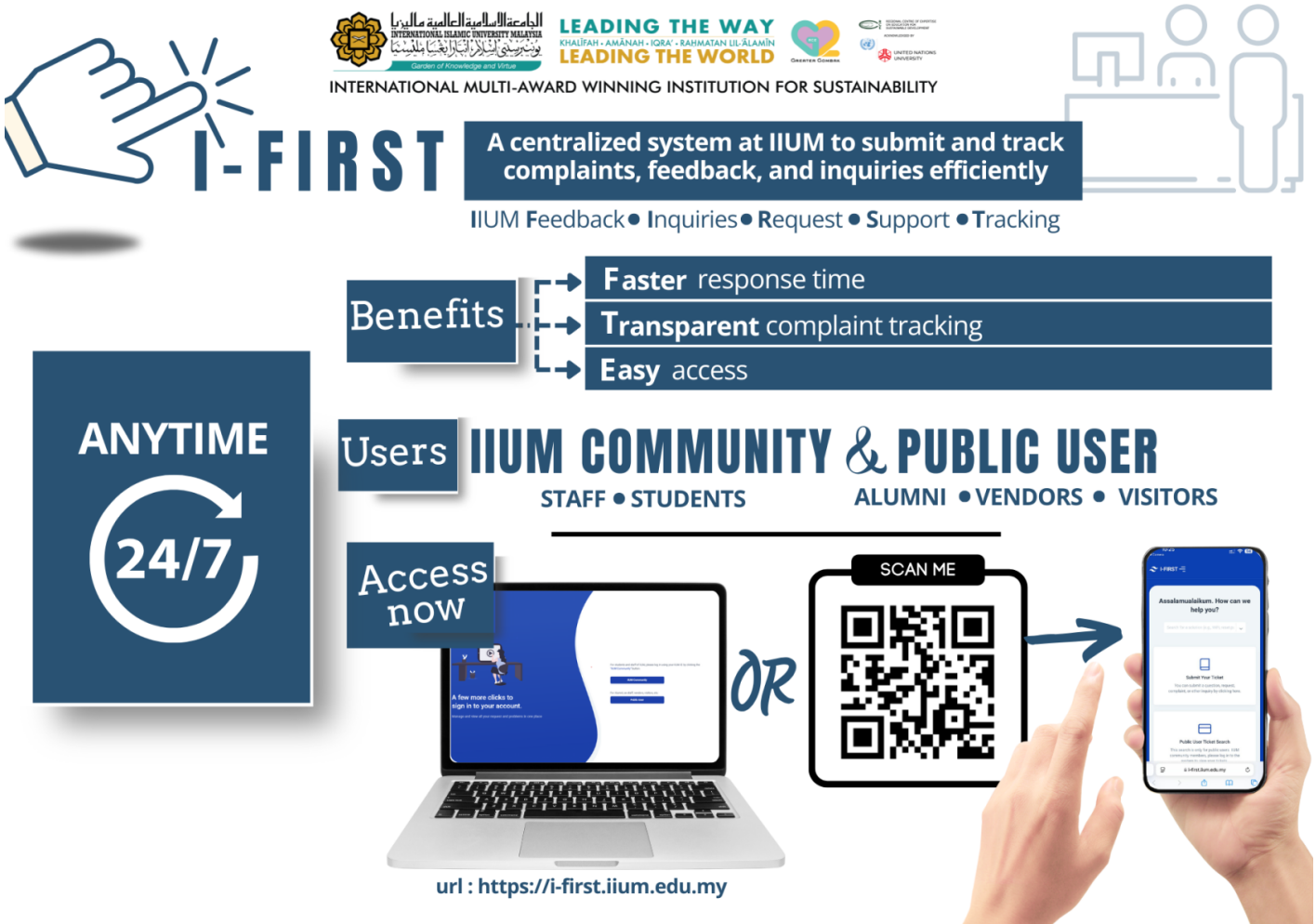


What is i-FIRST?

Q: What is i-FIRST?

A: A centralized system to submit/track complaints, feedback, or inquiries. Access via <https://i-first.iium.edu.my>.



The graphic features a hand icon pointing to the 'i-FIRST' logo. Above the logo are the logos of International Islamic University Malaysia (IIUM) and the United Nations University (UNU), along with the text 'INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY'. A central dark blue box contains the text: 'A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently'. Below this, a list of features includes 'IIUM Feedback • Inquiries • Request • Support • Tracking'. A 'Benefits' section lists 'Faster response time', 'Transparent complaint tracking', and 'Easy access'. A 'Users' section identifies 'IIUM COMMUNITY & PUBLIC USER', including 'STAFF • STUDENTS' and 'ALUMNI • VENDORS • VISITORS'. An 'Access now' section shows a laptop displaying the website and a QR code labeled 'SCAN ME' being scanned by a smartphone. A '24/7 ANYTIME' icon is also present. The URL [url : https://i-first.iium.edu.my](https://i-first.iium.edu.my) is displayed at the bottom.

i-FIRST A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently

IIUM Feedback • Inquiries • Request • Support • Tracking

Benefits

- Faster response time
- Transparent complaint tracking
- Easy access

Users **IIUM COMMUNITY & PUBLIC USER**

STAFF • STUDENTS ALUMNI • VENDORS • VISITORS

Access now

url : <https://i-first.iium.edu.my>

24/7 ANYTIME

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