

# What services are NOT provided at the ITD Service Helpdesk?

- **PC/Laptop Repairs or Software Installation**  
We do not perform any hardware repairs or install unauthorized software.
- **Data Recovery**  
We do not recover data from damaged or corrupted devices.
- **Virus or Malware Removal**  
We do not handle virus cleaning or malware removal on user devices.
- **Device Damage or Warranty Claims**  
We are not responsible for any device damage or warranty issues.

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Revision #1

Created Tue, Apr 29, 2025 7:50 AM by FAZILAH BT. BASARUDDIN

Updated Tue, Apr 29, 2025 7:50 AM by FAZILAH BT. BASARUDDIN