

Adobe Cloud

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What is Adobe Creative Cloud?

Q: What is Adobe Creative Cloud?

A: Adobe Creative Cloud (CC) is a **collection of professional software** for graphic design, video editing, web development, photography, and more. It includes popular apps like:

- **Photoshop** (image editing)
- **Illustrator** (vector graphics)
- **Premiere Pro** (video editing)
- **InDesign** (publishing/layout design)
- **Acrobat Pro** (PDF editing)
- **20+ other creative tools**

Q: Is Adobe CC free for IIUM users?

A: **Yes!** IIUM provides **free access** to Adobe Creative Cloud for **staff and students** under its institutional license.

How do I get Adobe Creative Cloud?

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A:

1. **For Staff:**

- Request access via **ICT Help Desk** (email servicedesk@iium.edu.my).
- Install via **IIUM's Software Portal** (if available).

2. **For Students:**

- Access through **ITD's free software program** (check i-FIRST for announcements).

Q: How many devices can I install Adobe CC on?

A: Typically **2 devices per user** (e.g., laptop + desktop).

Q: Can I use Adobe CC on personal devices?

A: **Yes**, but you must log in with your **IIUM-licensed Adobe account**.

How do I log in to Adobe CC?

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A:

1. Open any Adobe app (e.g., Photoshop).
2. Sign in with:
 - **Email:** Your IIUM email (e.g., `username@iium.edu.my`).
 - **Password:** Your IIUM email password (or Adobe-specific password if provided by ITD).

Q: What if I get a "License Expired" error?

A: Contact **ICT Help Desk** to renew your access.

Are all Adobe apps included?

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A: **Most apps are included**, but some specialized tools (e.g., Substance 3D) may require separate licensing.

Q: Is cloud storage included?

A: **Yes**, but with limited space (usually 100GB). For larger storage, use **IIUM OneDrive/Google Drive**.

Q: Can I use Adobe Fonts (Typekit)?

A: **Yes!** All fonts in the Adobe Fonts library are free to use for IIUM projects.

Policies

Q: Can I use Adobe CC for commercial work?

A: **No.** The license is **only for academic/non-commercial use.**

Q: What happens when I graduate/leave IIUM?

A: Access expires. Backup your files before leaving!