

# Fix Wi-Fi connection issues

Fix Wi-Fi connection issues. Log in and submit report to <https://i-first.iium.edu.my/portal>



A yellow poster with a black border. At the top, there is a banner with logos and text: 'INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY', 'LEADING THE WAY', 'LEADING THE WORLD', and 'it'. Below the banner is a large black Wi-Fi symbol with a black circle containing the text 'Wi Fi' in white. Underneath the symbol, the text 'CONNECTION PROBLEM?' is written in bold black capital letters. Below this, the text 'Log in and submit report to' is written in bold black, followed by the URL 'https://i-first.iium.edu.my/portal' in bold black. A QR code is centered below the URL. At the bottom, the text 'Information Technology Division' is written in black, followed by 'Phone : +603 6421 6666', 'Whatsapp Hotline: 016 - 983 2415', and '(WhatsApp only)' in black.

**CONNECTION PROBLEM?**

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**<https://i-first.iium.edu.my/portal>**



Information Technology Division  
Phone : +603 6421 6666  
Whatsapp Hotline: 016 - 983 2415  
(WhatsApp only)

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