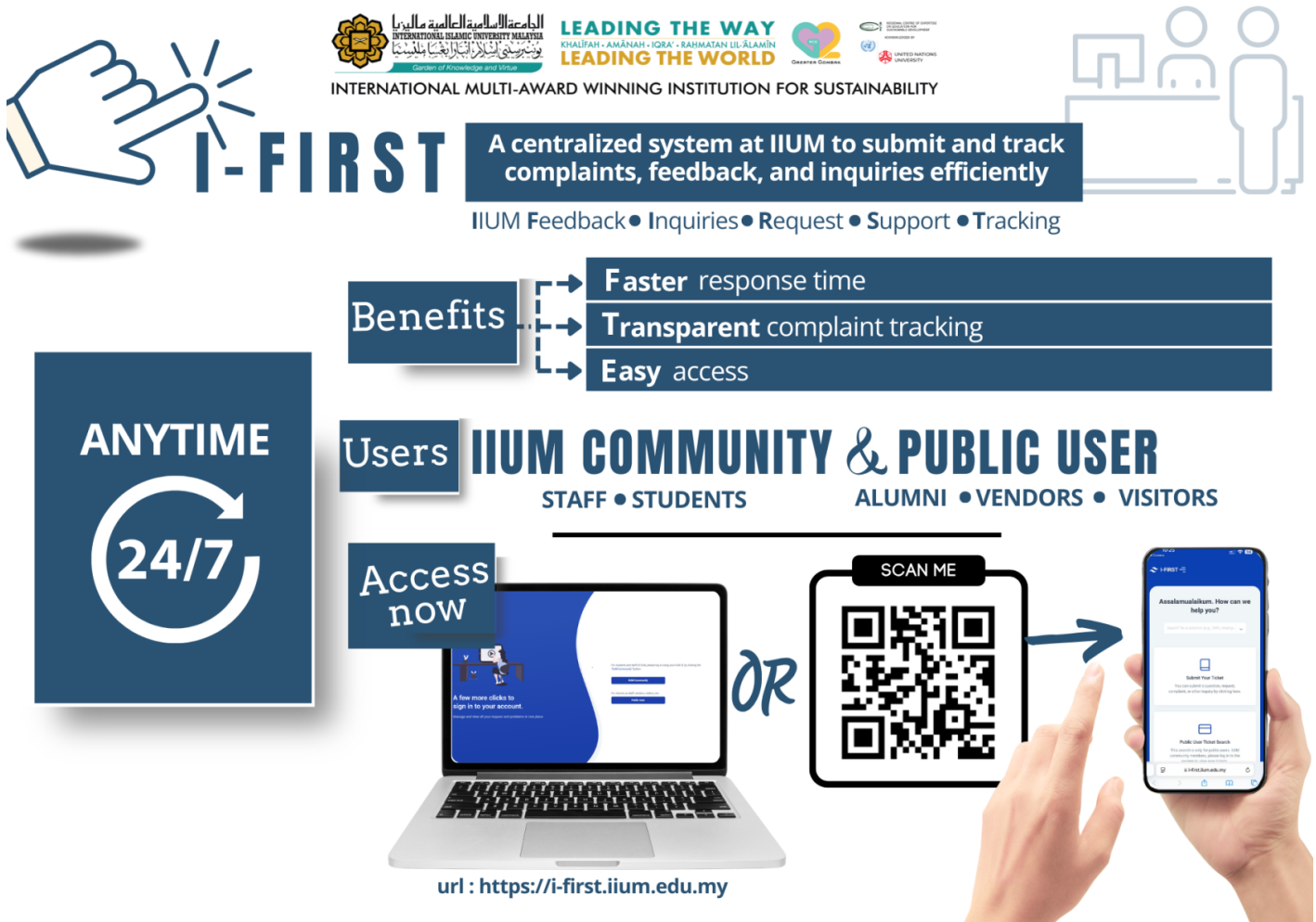


# What is i-FIRST?

## Q: What is i-FIRST?

A: A centralized system to submit/track complaints, feedback, or inquiries. Access via <https://i-first.iium.edu.my>.



The graphic illustrates the i-FIRST system as a centralized platform for submitting and tracking complaints, feedback, and inquiries. It features a hand icon pointing to the 'i-FIRST' logo, which is accompanied by the International Islamic University Malaysia (IIUM) logo and various accreditation logos (LEADING THE WAY, LEADING THE WORLD, Cleanse Common, United Nations University). The text 'INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY' is also present. A central box states: 'A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently'. Below this, a list of functions is provided: 'IIUM Feedback • Inquiries • Request • Support • Tracking'. A 'Benefits' section lists: 'Faster response time', 'Transparent complaint tracking', and 'Easy access'. A 'Users' section identifies the 'IIUM COMMUNITY & PUBLIC USER' as 'STAFF • STUDENTS' and 'ALUMNI • VENDORS • VISITORS'. A '24/7 ANYTIME' icon is shown. The bottom section shows a laptop displaying the system's login page with the URL 'url : <https://i-first.iium.edu.my>' and a QR code labeled 'SCAN ME' being scanned by a smartphone, with the word 'OR' between the laptop and the QR code.

**i-FIRST**

INTERNATIONAL MULTI-AWARD WINNING INSTITUTION FOR SUSTAINABILITY

A centralized system at IIUM to submit and track complaints, feedback, and inquiries efficiently

IIUM Feedback • Inquiries • Request • Support • Tracking

**Benefits**

- Faster response time
- Transparent complaint tracking
- Easy access

**Users** **IIUM COMMUNITY & PUBLIC USER**

STAFF • STUDENTS      ALUMNI • VENDORS • VISITORS

**Access now**

**url : <https://i-first.iium.edu.my>**

**SCAN ME**

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