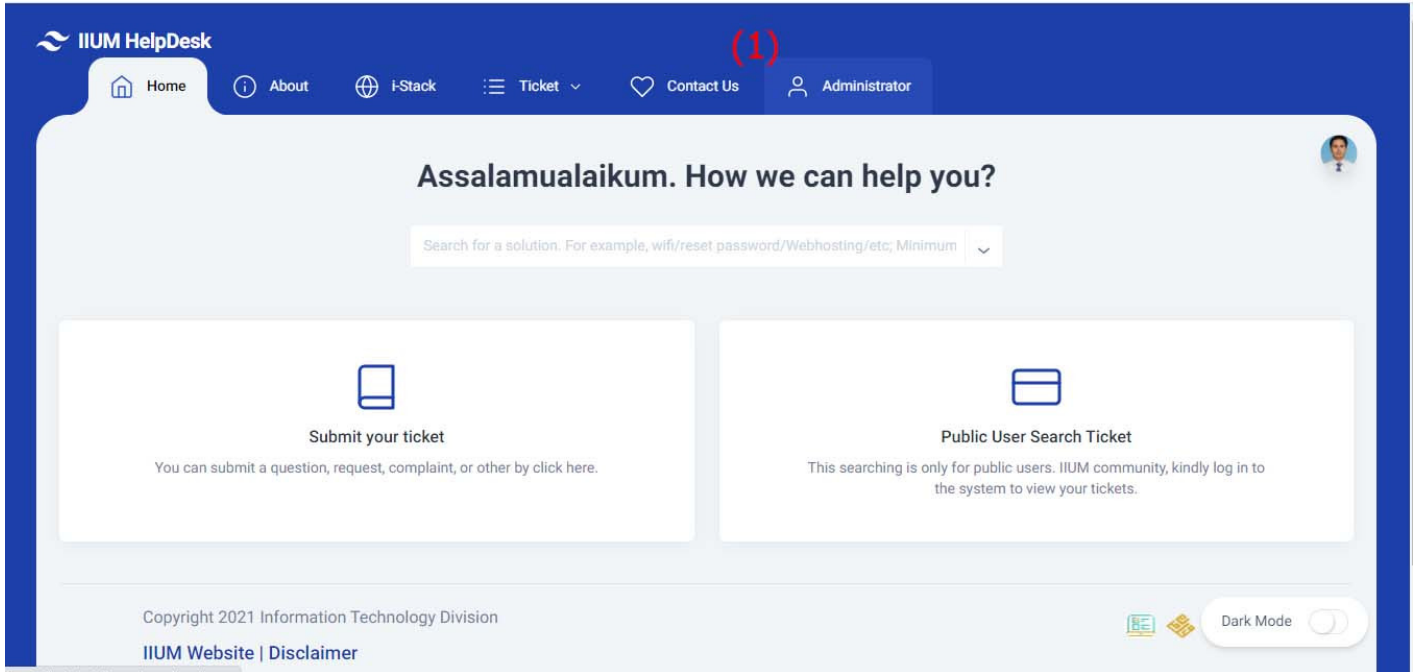
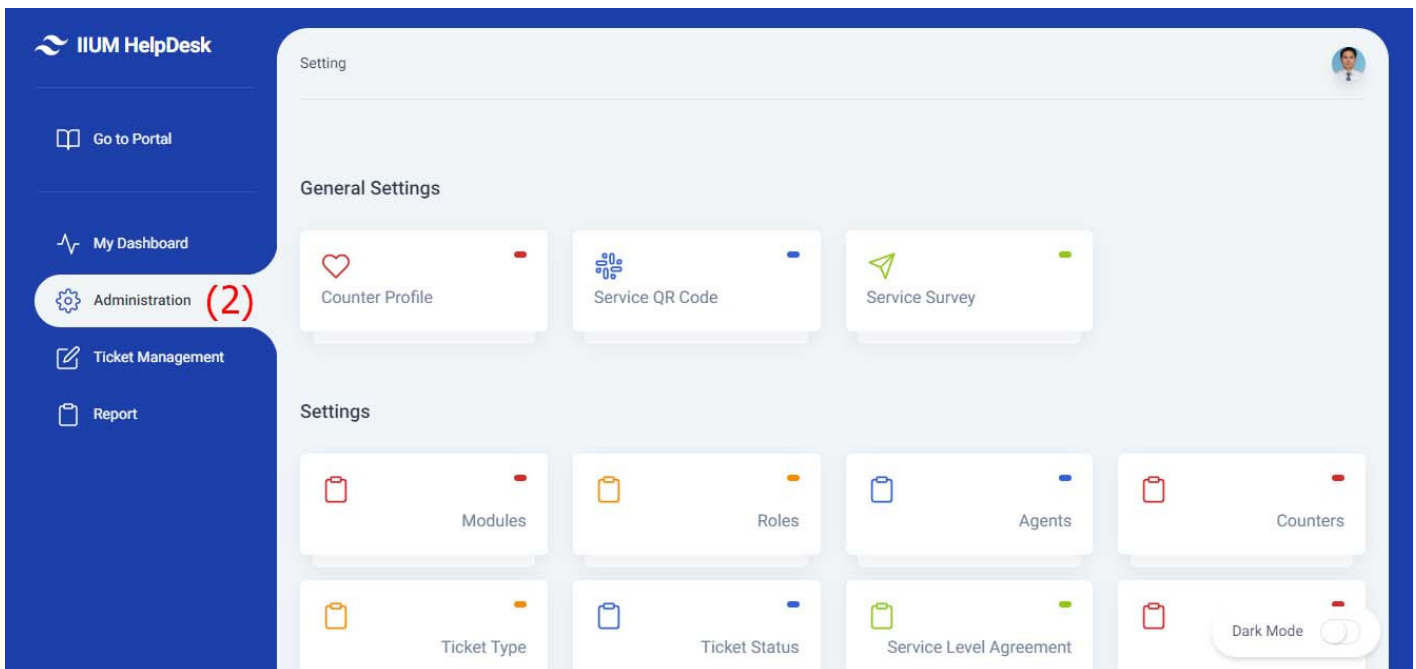


Super Admin - Manage Role

1. Click Administrator Tab



2. Click Administration Menu



3. Click Roles Module

Create New Role

4. Click New Role Button

Role

(4) [Create New Role](#)

No	Role Name	Role Description	Role Status
1	Super Administrator	Privilege to accessing all modules that related to helpdesk	Active
2	Service Desk Manager	service desk manager for each kcdio counter	Active
3	Supervisor	team leader/zone leader/imidiate supervisor	Active

5. Key in Role Name & Description

6. Click Submit Button

Role

* Role Name

Your Role Name.

* Role Description

(5)

Your Role Description.

Submit

(6)

Update Role

7. Click Role Name

Role

Create New Role

No	Role Name	Role Description	Role Status
1	Super Administrator (7)	Privilege to accessing all modules that related to helpdesk	Active
2	Service Desk Manager	service desk manager for each kcdio counter	Active
3	Supervisor	team leader/zone leader/imidiata supervisor	Active

8. Update Role details

9. Click Update Button

Role

* Role Name

Super Administrator

* Role Description

Privilege to accessing all modules that related to helpdesk (8)

* Status

ACTIVE

Update (9)

Revision #2

Created Wed, Mar 16, 2022 10:01 AM by MOHD. ZULKIFLI BIN NAWAWI

Updated Wed, Jul 20, 2022 1:29 PM by MOHD. ZULKIFLI BIN NAWAWI