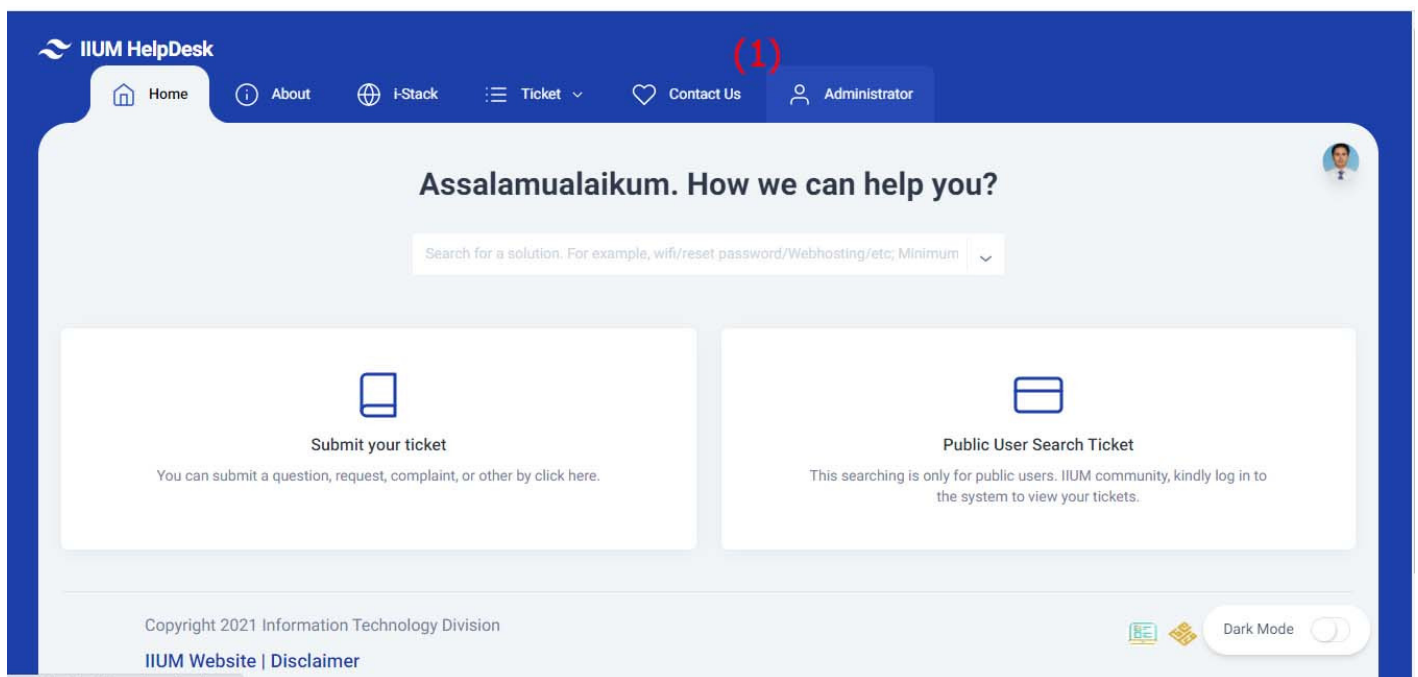
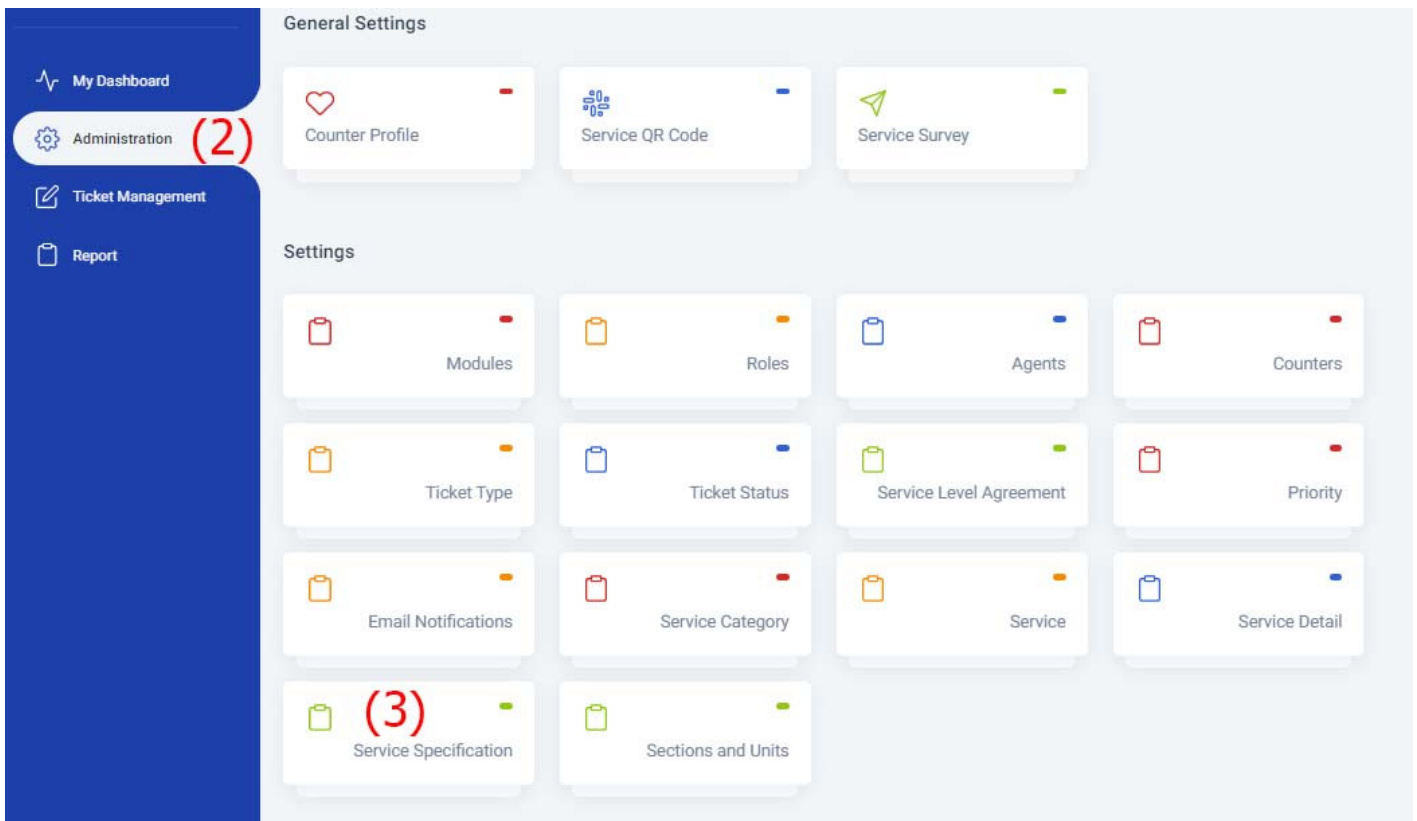


Super Admin / Manager / Supervisor - Manage Service Specification

1. Click Administrator Tab

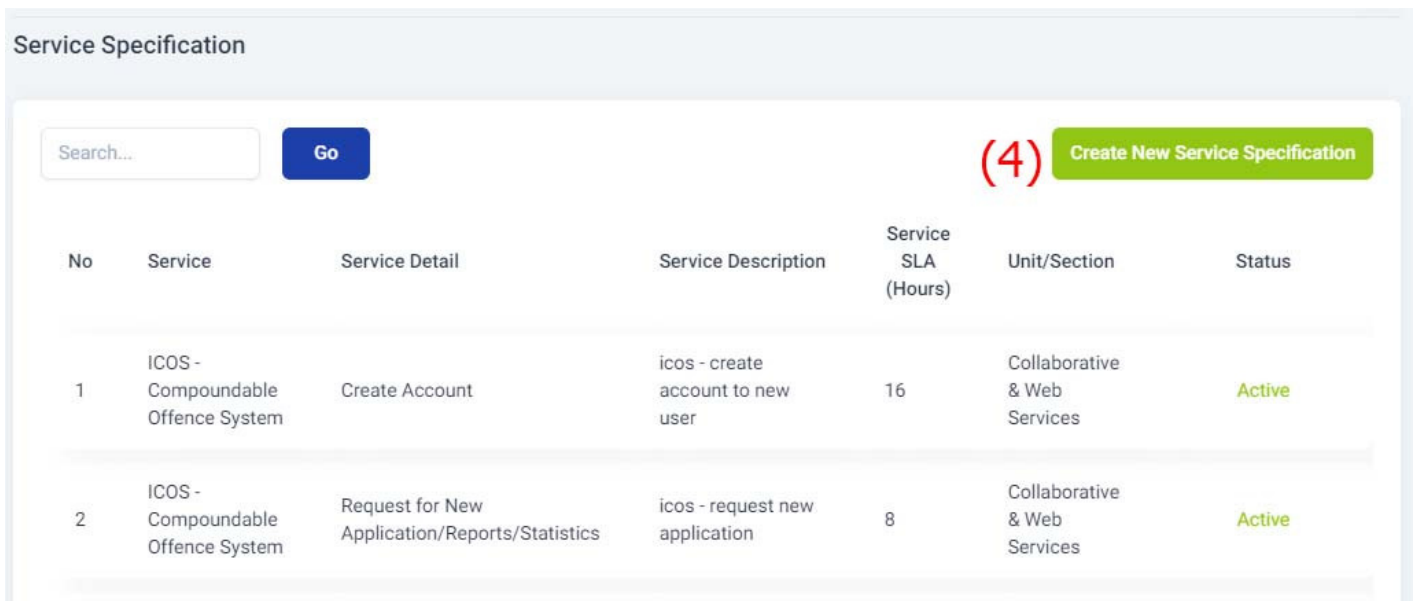


2. Click Administration Menu
3. Click Module Service Specification



Create New Service Specification

4. Click button Create New Service Specification



5. Key in Service Specification details

6. Click Submit button

Service Specification

Service

Details

SLA (Working Hours)

(5)

* Service Description

(6)

Update Service Specification

7. Click Service Specification from the list

Service Specification							
Search...		Go		Create New Service Specification			
No	Service	Service Detail	Service Description	Service SLA (Hours)	Unit/Section	Status	
1	ICOS - Compoundable Offence System	Create Account	icos - create account to new user	16	Collaborative & Web Services	Active	(7)
2	ICOS - Compoundable Offence System	Request for New Application/Reports/Statistics	icos - request new application	8	Collaborative & Web Services	Active	

8. Update Service Specification Details

9. Click Update button

Service Specification

* Service

* Detail

SLA (Working Hours)

(8)

* Service Description

* Status

(9)

Revision #2

Created Wed, Mar 16, 2022 12:56 PM by MOHD. ZULKIFLI BIN NAWAWI

Updated Wed, Aug 6, 2025 11:38 AM by FITRATUL NOVIDA BINTI DASRIZAL