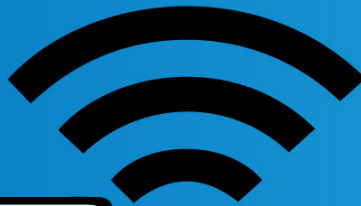


Reporting WI-FI Issues at Mahallah IIUM Gombak

IIUM Wi-Fi Mahallah Support (Gombak Campus)

<https://wifisupport.iium.edu.my/support/login>



LEADING THE WAY

KHALĪFAH • AMĀNAH • IQRA' • RAHMATAN LIL-ĀLAMĪN



الجامعة الإسلامية العالمية ماليزيا
INTERNATIONAL ISLAMIC UNIVERSITY MALAYSIA
يُؤْتِي الْعِلْمَ حُجَّةً لِلْإِنْسَانِ عَلَى كُلِّ شَيْءٍ

Garden of Knowledge and Virtue

هتاكربو هللا ةمحررو مكيلع ماسل

Dear IIUM Gombak students, please be informed that all problems related to the wireless at Mahallah IIUM Gombak must be reported in the new wireless support website. Please sign up and fill in the details as required.

The website link is as below:

<https://wifisupport.iium.edu.my/support/login>

Below are several video related to the wireless at Mahallah IIUM Gombak:

5 GHz Compatibility Check : URL: <https://youtu.be/r10oAwCGK2Y>

How to Connect to IIUM-Student Wi-Fi : URL: https://youtu.be/dijv__fckGE

How to Raise Ticket through IIUM-WiFi Support Portal : URL : <https://youtu.be/KnBOmL7kBms>

The online manual can be found here:

<https://iium-wifisupport.freshdesk.com/helpdesk/attachments/61000648196>

Thank you.

Revision #3

Created Tue, Jan 19, 2021 4:25 PM by MOHD FARISALHARISI BIN MOHD YAZIZ

Updated Thu, Dec 7, 2023 1:49 PM by FAZILAH BT. BASARUDDIN