


# Forgot Password

This manual is a guide for staff to recover passwords through the Staff@IIUM, Staff Webhosting.

1. To retrieve your password, click **Recover Password**.



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*Garden of Knowledge and Virtue*

Welcome to Webhosting control panel. Login to your account to manage your websites, files, databases, emails and many other services

Domains, Emails and forwarding can all be configured here

Username

Password

language By the user

☐ Keep session with IP change

[Login](#)

[Recover password](#)

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2. A new window displays to input the username and email address used to create your account.
3. Click **Send new password** to receive an email with further instructions on how to reset your password.



## Forgot password

Enter your username and your email address and your new access will be sent to you by email.

Username

Email Address

Send new password



## Almost there!

A message with instructions to restore your password has been sent. Please check your spam box.

[Go to login page.](#)

4. Open the email and click on the available link. The link will navigate you to the Change of Password screen.

**\* Kindly use the IIUM network before you change the password.**

Change account password .... Inbox x



staffat.iium.edu.my <webadmin@iium.edu.my>  
to me ▾

8:56 AM (2 minutes ago)



Account .....

## Password change requested

To confirm this change and set your new password for the account fitra please click on the following link  
[http://panel.cwpcontrol.com/fitra/confirm\\_password\\_change.php?token=283386d9f0951ca9a](#)

Otherwise you will ignore this email and your password will remain the same ...!

5. Enter Password and re-enter the same password to confirm. Click on the **Change Password** button.



### Change of password

Complete the required fields to make the password change

..... Password

..... Retype your password

Strong

Change Password

6. A new window displays, and the password change is successful.



**Success!**

Your password has been changed  
succesfully, you are being redirected to  
login page.

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